

The RSL (WA) Retirement & Aged Care Association (Inc), trading as RSL Care WA, is a charitable organisation which operates a number of Aged Care Facilities, Retirement Villages and Community Care services throughout Western Australia.

The RSL (WA) Retirement & Aged Care Association (Inc) facilities were established to care for aged and disabled ex-service personnel, war widows and the aged and disabled in the general community.

OUR VISION.

To lead in community and residential care.

OUR MISSION.

To create a viable, vibrant and dynamic organisation with the structure and resources that will provide an environment to achieve and maintain our commitment to premium residential and community care.

OUR VALUES.

To respect our residents, staff, families, visitors and other customers, regardless of age, sex, family status or responsibility, religion, impairment or political belief.

To serve with integrity and sensitivity the physical, emotional, and environmental needs of all those in our care.

To maintain leadership in providing continuous improvement in all aspects of our business by using innovative and contemporary management practices which provide a better service to staff, customers and the broader community.

Where you can access our Community Care Services.

(Veterans' Home Care, Community Aged Care and National Respite Care).

RSL Care WA - Eastern Hills Division.

Shop 5, 6 Canning Road Kalamunda WA 6076

Phone: 08 9293 4994

Fax: 08 9293 4688

Email: corporate@rslwvh.com

Web: www.rslwvh.com

RSL Care WA - Mid West Division.

134 Gregory St, Geraldton WA 6530

Phone: 08 9964 1863

Fax: 08 9964 4190

Email: rslger@rslwvh.com

Web: www.rslwvh.com

RSL Care WA - Head Office.

51 Alexander Drive Menora WA 6050

Phone: 08 9370 0200

Fax: 08 9370 2249

Email: corporate@rslwvh.com

Web: www.rslwvh.com

COMMUNITY CARE SERVICES.

Veterans' Home Care,
Community Aged Care and
National Respite Care.



FLEXIBLE AND RELIABLE COMMUNITY CARE SERVICES.

Today, more and more people access Community Care Services and support to assist them to live in the comfort of their own home for as long as they choose.

Community Care is a Government funded program. Individually planned and coordinated packages of care are designed to help people with low care (hostel level) care needs to remain living in their own homes. These programs are a key provider of community services to not only the frail aged, but also younger people with disabilities, and their carers, providing a range of basic support and maintenance services.

Respite care is also included and this is designed to give the carers a break from their caring role and can be arranged for planned breaks, regular weekly breaks or emergencies.

Services are available in the person's home or within a residential care facility.

Community Care Services Available

Community Care Services are flexible, reliable and can include:

1. Personal Care.

Our staff can provide assistance with daily 'self-care' tasks such as bathing, dressing, grooming, and moving about the home.

2. Domestic Assistance.

Our team can assist with day to day activities such as cleaning, laundry, dishwashing, bed making, shopping, bill paying, and meal preparation.

3. Transport.

We can provide help with getting to and from appointments, social functions and family visits.



3. Respite Care.

We provide short-term care for care recipient's being cared for by a family member, friend or loved one.

The carer is able to then use that respite time for their own purposes.

Who can receive these Services?

Community Aged Care Packages are available to all members of the community.

Eligible clients are funded through Federal and State Government programs. To access Community Care Services all you need do is call us.

Referrals can also be made through medical practitioners, the community health service, or Aged Care Assessment Teams (ACAT).

Veterans' Home Care Services are available to individuals who are a veteran or widower of the Australian Defence Forces or who are an Australian Mariner.

Persons who hold a Gold or White Repatriation Health card are also eligible. Contact us for assessment details.

National Respite Carer Packages are available to individuals who care for a loved one at home and require a "break" from their care responsibilities.

What does RSL Care WA offer?

There are five key services we provide:

1. Community Aged Care services.
2. Veterans' Home Care services.
3. National Respite Care services.
4. Residential Aged Care services.
5. Private Care Arrangements (outside of government-funded programs).

What are the rights and responsibilities you have as a client?

RSL Care WA gives the rights of its clients high priority. We believe each client is entitled to holistic care encompassing spiritual, emotional, physical, environmental and social wellbeing.

We also value the input from friends, family and other health care providers on how to improve our services.

A grievance and advocacy procedure is in place should any issues arise.

